

**Revised Total Coliform Rule (RTCR) Failure to Perform any Level 1 Assessment or a Level 2 Assessment that is Not Triggered by *E. coli* MCL Violations or the Related Corrective Actions – Template 2-21**

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**

City of Carthage PWS 1830001

**Failed to Perform Activities Required to Address Coliform Bacteria Contamination of the Water System**

During recent routine monitoring, our water system tested positive for total coliforms. *\*Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogen may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution.*

*When this occurs, we are required to conduct assessments to identify problems and to correct any problems that are found. \* We failed to conduct the follow up repeat tests for the failed sample by 05/16/2020.*

As our customers, you have a right to know what happened and what we are doing to correct this situation. .

**What should I do?**

You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor.

If you have a severely compromised immune system, are pregnant, or are elderly, you may be at increased risk and should seek advice from your healthcare provider about drinking this water. You should also seek advice from your healthcare provider about using the water if you have an infant. General guidelines on ways to lessen the risk of infection by bacteria and other disease-causing organisms are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

**What does this mean?**

Since total coliform bacteria are generally not harmful themselves, this is not an emergency. If it had been you would have been notified within 24 hours.

Failure to identify and correct the defects has the potential to cause continued distribution system contamination. Inadequately treated or inadequately protected water may contain disease-causing organisms. These organisms can cause symptoms such as diarrhea, nausea, cramps, and associated headaches.

**What is being done?**

[Describe corrective action including when your water system expects to return to compliance or resolve the violation].

(example:) Water samples have been drawn from locations upstream and downstream of failed sample as well as samples taken from the raw groundwater wells. (Corrective action): FLUSHED FIRE HYDRANTS,  
IN AREAS EFFECTED

For more information, please contact: Water System Official: \_\_\_\_\_

Area code + phone number or mailing address: 903-693-5616

*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail. \**

This notice is being sent to you City of Carthage State Water System #1830001

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